



## **INSTRUCTIONS FOR USE**

### **Lazio & Milan Fireplace Suites**

Remove the fire from the packing, checking that neither the heater nor the power cable has been damaged during transport. Do not operate the heater if damaged. The accessories are found in a box that is packed at the side of the fire. Your fire is guaranteed for one year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team, simply call **01543 251122** during office hours, 9am – 5pm or e-mail on [info@flameritefires.com](mailto:info@flameritefires.com)

## **INSTALLATION OF THE FIREPLACE**

**Important:** The fire must be positioned so that the plug socket is accessible once the fire has been installed. In the unlikely event of breakdown access must be allowed for so that the fire may be serviced (**DO NOT SEAL**). This will involve the fire being removed from the wall in order to gain access the rear. The mains cable must therefore be long enough to allow this. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Any further will affect your warranty. Where an inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire.

### **Electrical connections**

Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained from an electrical retailer.

The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard. If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.

### **WARNING THIS APPLIANCE MUST BE EARTHED**

#### **IMPORTANT**

The wires in the mains lead are coloured in accordance with the following code.

Green and yellow:	EARTH
Blue:	NEUTRAL
Red:	LIVE

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -

- The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E, or coloured green or coloured green and yellow, or marked with the earth symbol
- The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black.
- The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

### **Fuel effect (pebbles)**

Once the fire has been installed in the correct position unpack the fuel effect from the accessory box. Add the desired amount by simply placing them on the fuel bed.

## **OPERATING THE FIRE**

### **Controls**

This fire may only be operated by the remote control. .

- The **main on/off switch can be found on the underside of the opening**, it is marked with **I/O** and will need to be switched to **I** to operate the fire. In this position you will be unable to operate the fire further unless the 🔥 button on the remote is pressed first.
- To operate the flame effect (and further functions) simply press and release the 🔥 button on the remote.
- To set the light to your desired brightness, press then release the button marked 🌞 . You will notice the flame effect brightness will continuously phase from high to low. At a desired point press then release the 🌞 button to stop the phasing.
- **The heater will always start in the lower setting.** For 750w of heat, press then release the button marked 🔥 **O/I**. To increase the temperature to 1500w press then release button marked 🔥 **I/II**. You may alternate from 750w to 1500w by pressing 🔥 **I/II** at any time. To turn the heater off, press then release the button marked 🔥 **O/I**.
- To turn the flame effect off and deactivate the heater and dimmer functions press then release the button marked ☺ .
- **Recommended** To turn the fire off completely the **main on/off switch** must be switch back to **O**.

**Areas around the front of the fire will become hot when the heater is activated. We strongly recommend small children be kept away from having any direct contact with the appliance by means of fitting a fireguard. This appliance is not intended for use by persons (or children) with reduced physical sensory or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety. Children should be supervised to ensure they do not play with this appliance.**

#### **Automatic safety cut out**

The heater is fitted with an automatic cut out to prevent any damage due to overheating. The element will continually and automatically cut out if the airflow is obstructed. **Never** cover the air inlets or outlets. To reset the fire, switch the fire off, disconnect from the mains supply, remove the cause of overheating and allowed to cool for a suitable period then switch the fire back on. **Caution:** In order to avoid a hazard due to inadvertent resetting of the thermal cut out, the appliance must not be supplied through an external switching device, such as a timer, or connected to circuit regularly switched on and off by a utility.

### **Maintenance**

**Before any maintenance/cleaning is undertaken always disconnect the fire from the mains power supply.**

**Replacing Lamps (Dimmable 240V 5W 3000k E14 LED lamps):** Replacements are available from Flamerite Fires [info@flameritefires.com](mailto:info@flameritefires.com)

Please note that replacement Lamps are only covered by a 2 year warranty from purchase. There is an access panel under the suite, remove then unscrew and replace the lamps.

#### **Changing battery in the remote**

On the reverse side of the remote near the bottom is the access plate to the battery compartment. Remove by placing your nail under the catch, push and lift. We only recommend an alkaline battery MN21 12 Volt. Ensure battery is disposed of safely. Do not dispose of in fire, do not swallow and keep away from children.

#### **Cleaning**

The fire can be cleaned with a soft cloth and non-abrasive cleaner.

### **Warnings**

- Do not use the fire in the vicinity of a bath shower or swimming pool.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed main socket.
- Never cover the appliance during the operation of the fire.
- The use of an extension lead is not recommended.
- Particular caution should be applied to ensure that children do not play with the pebbles/coal.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.
- 

### **Problem solving**

- **No power to the fire:** Check the wall socket, plug and fuse.
- **No illumination:** Make sure the fire is turned on. Check heater is working, if so change lamps.
- **Illumination but no heat:** The safety cut has operated see note on [operating the Fire](#).
- **Noise when illuminated:** Due to moving parts, the electric fire will make a noise.
- **Noise from the heater when in use:** The sound of rushing air is normal.