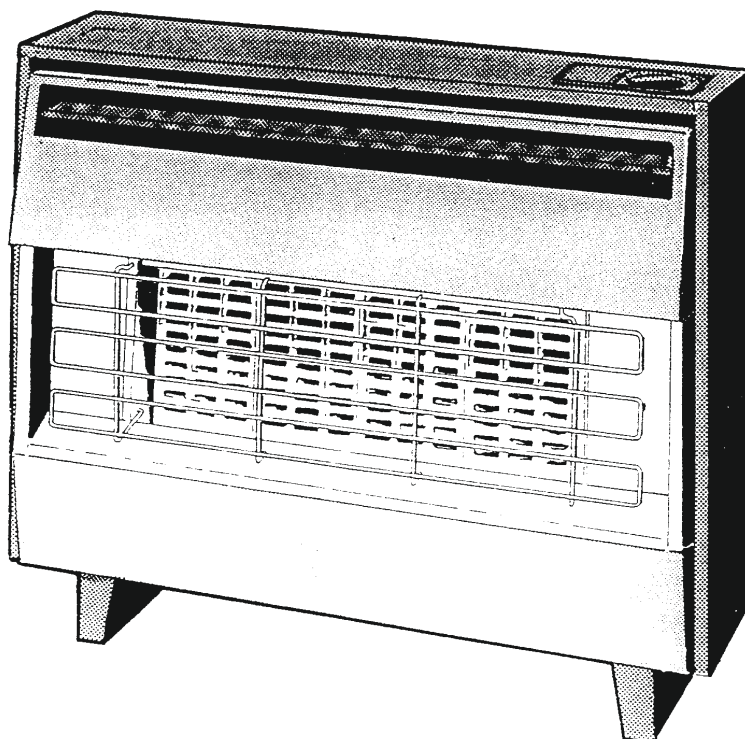


ROBINSON WILLEY

THE HOTTEST NAME IN HEATING

FIREGEM VISA 2
with SAFEGUARD
AND FIREGEM VISA 2 DELUXE
with SAFEGUARD

Users Operating Instructions



THIS LEAFLET IS INTENDED TO HELP YOU UNDERSTAND AND USE YOUR NEW FIRE EFFICIENTLY.

INTRODUCTION

This fire is for use on Natural Gas only and **MUST NOT** be used on any other gas.

This appliance must be installed and serviced in accordance with the relevant Codes of Practice and the Gas Safety (Installation and Use) Regulations and the rules in force, by a competent person (i.e. a GAS SAFE registered engineer) . Where solid fuel has been used the chimney must be swept before the fire is installed.

NOTE

After the fire has been installed, you may wish to fix a shelf of combustible material above it. This is quite acceptable, provided you use a shelf of not more than 150mm (6in) from front to back, and that you keep a gap of at least 114mm (4.5in) between the top of the fire and the underside of the shelf. The above dimension of 114mm (4.5in) applies also in the case of a non-combustible shelf to allow access to the tap handle.

Ensure that permanent objects are no closer to the fire sides than 3mm (1/8in).

When the fire is first used, a slight smell may be given off, but this will soon clear.

The fire **MUST NOT** be placed directly on a carpet or combustible material when floor mounted. When the fire is fitted on the wall the bottom of the case **MUST** be 150mm (6in) above the floor, carpet or other combustible materials.

Do not obstruct the convected air outlet by putting clothes etc. on top of the fire. When fitting any heating appliance or wallpapering a room in which one is fitted, if blown vinyl or sensitive wallpapers are used in the vicinity of the heat source then they may become discoloured.

DRESSGUARD

The guard fitted to this fire conforms to the requirements of BS 1945 : 1991 and satisfies the Heating Appliance (Fireguards) (Safety) Regulations 1991 and is designed to prevent risk of fire or injury from burns. It should not be permanently removed.

IT DOES NOT GIVE FULL PROTECTION FOR YOUNG CHILDREN, THE ELDERLY OR THE INFIRM.

A fireguard conforming to B.S. 8423 (Fireguards for heating appliances for domestic use) should be used for the protection of children, the elderly or the infirm. Such a guard is also recommended for pet animals.



TO LIGHT THE FIRE

NOTE: A 'Control Knob Adaptor' to assist with the operation of the fire is included, if required. Keep it for possible future use.

WARNING


If the flames are found to be extinguished and the control knob is **NOT** in the OFF position, the control knob must be turned to OFF and no attempt should be made to relight the gas until at least 3 minutes have elapsed.

Piezo Spark Ignition (2 clicks)

Push in the control knob and turn it anti-clockwise from the OFF position towards pilot  until you feel some resistance. With the knob still pushed in, pause for one to two seconds and then continue to turn to pilot . The piezo operates and two 'clicks' will be heard and the pilot lights. Keep the control knob pushed in for a further 10 seconds before releasing. The pilot should remain lit.

If the pilot did not light or failed to remain alight, push in the control knob slightly and turn clockwise to the OFF position and repeat the lighting procedure.

Battery Spark Ignition

Turn the control knob anticlockwise from OFF to Pilot  position. Push in knob, sparks will be heard and the pilot will light. When the pilot is lit, keep the knob pushed in for a further 10 seconds before releasing. The pilot should remain lit.

If the pilot did not light or failed to remain lit, wait a few seconds and repeat the lighting procedure.

The fire is fitted with a flame supervision and Oxygen depletion device. This will shut the fire off if the pilot goes out for any reason. This may be caused by the Oxygen level in the room falling below a prescribed level due to a poor flue pull etc. If the fire keeps going out you **must** have it checked by a competent person (i.e. a GAS SAFE registered engineer) .

The pilot burns at all settings, giving a localised extra glow to the left of the centre right hand radiant. This localised glow will be more visible at the lower settings, and is quite normal.

CONTROL KNOB SETTING	RADIANT PICTURE
1	Centre 2 radiants on low
2	Centre 2 radiants on full
3	Centre 2 radiants on full, outer 2 on low
4	All 4 radiants on full

NOTE

The control knob should be pushed in slightly before turning and always set to one of the stated positions. Turn the control knob to the desired setting.

Note also that lighting instructions are provided inside the lift up flap of the bezel on the top right side of the fire.

TO TURN OFF

Push in the control knob slightly and turn it clockwise to the OFF position.

LIGHTING WITH A MATCH OR TAPER

Piezo Spark Ignition (2 clicks)

Ignition is via a piezo electric spark generator and is energised during operation of the tap. It does not need batteries or an external electrical supply.

The gas can be lit with a match if necessary. First, remove the front panel (see (a) below) then light the match and place near the pilot, and then turn the gas tap to the pilot position, press down and light the pilot. Hold down for a further 10 seconds before releasing, the pilot should still remain lit. Replace the front panel before turning the gas tap knob to a higher position.

Battery Spark Ignition

Ignition is by an electronic spark generator powered by a PP3 battery and operates to light the pilot. In the event of failure of the electronic spark due to low battery etc. the fire can be lit with a match or taper.

First remove the front panel (see (a) below). Light the match or taper, place it near the pilot, turn the knob to the PILOT position and press down to light the pilot. Keep the knob pushed in for 10 seconds before releasing. The pilot should remain lit.

Replace the front panel before turning the control knob to a higher position.

ECONOMY USE

Depressing and rotating the knob clockwise from the full-on position brings you firstly to the 3 position. At this setting the centre two radiants are bright and the outer two radiants are on low. The two outer radiants are extinguished by turning the tap knob to the halfway 2 position. This position gives approximately half the full heat of the fire. Rotating the knob further in a clockwise direction brings you to the 1 position. This gives you about 1/4 of the full heat of the fire and is the most economical setting.

SIMPLE MAINTENANCE

(A) **FRONT PANEL:** The front panel is a one piece assembly and can be removed very easily. This is done by lifting the front panel upwards to clear the lower support pins and then pulling outwards and downwards from the fire. When replacing care must be taken to ensure that the top slots are correctly engaged before sliding the panel upwards and back into position on the lower support pins.

N.B.: The four pins that support the front panel are fitted in the front of the slots in the metal case.

(b) **RADIANT CHANGING:** Before changing the radiant ensure that the fire is cold. Remove the front panel as described above. The radiant is then removed by lifting upwards and outwards. When replacing the radiant ensure that the bottom of the radiant is seated down and behind the raised front edge. The makers part number for the radiant is 995 971 and the G.C. number is 154 371.

(c) **REPLACING BATTERY (Electronic ignition):** Remove front panel (a) above. Remove battery and replace with a new one.

CLEANING

Do not attempt to clean the heater while it is warm. Generally cleaning can be done with a damp soapy cloth followed by polishing with a soft cloth.

Abrasive cleaners should never be used. The teak or rosewood effect of the Firegem Visa 2 Deluxe should be wiped with a damp cloth only. Do not apply furniture polish to this case.

SPARES AND SERVICE

For spares and service apply to your Local Supplier or Installer, stating that the appliance is a Firegem Visa 2 (or Visa 2 Deluxe) with Safeguard and quoting the serial number of the badge located on the left inside of the fire. This badge can be seen by removing the front panel. Also inform them if your fire has battery spark ignition fitted.

ADVANTAGE SHOULD BE TAKEN OF REGULAR SERVICING/INSPECTION FOR GAS APPLIANCES (i.e. once a year), BY A GAS SAFE REGISTERED ENGINEER, TO ENSURE CONTINUED AND SAFE OPERATION.

If any "Home Improvements" are made to the dwelling in which a gas appliance is fitted, e.g. the fitting of an extractor fan, draught proofing or double glazing, then the air supply to and the flueing of the appliance must be re-checked by a competent person (i.e. a GAS SAFE registered engineer).

Full on, the gas fire consumes about 6 units of gas per hour. The price of one unit will vary according to the tariff. When installed in a typical chimney the fire gives an output of 4.87kW (16600Btu/h).

	FIREGEM VISA 2	FIREGEM VISA 2 DELUXE
Height	540mm (21 ¹ / ₄ in)	556mm (22in)
Width	660mm (26in)	695mm (27 ³ / ₈ in)
Depth	196mm (7 ⁷ / ₁₀ in)	198mm (7 ⁸ / ₁₀ in)

G.C. NUMBERS

Firegem Visa 2	32 689 34
Firegem Visa 2 Deluxe	32 689 36
Firegem Visa 2 (Black)	32 689 35
Firegem Visa 2 Deluxe(Black)	32 170 03

THE GAS CONSUMERS' COUNCIL (GCC) IS AN INDEPENDENT ORGANISATION WHICH PROTECTS THE INTEREST OF GAS USERS. IF YOU NEED ADVICE, YOU WILL FIND THE TELEPHONE NUMBER IN YOUR LOCAL TELEPHONE DIRECTORY UNDER GAS.



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